

# Web Based Form Management (eForms)

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UCLA Software Engineering Course  
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# The Aerospace Corporation

- Created in 1960 at the request of Congress to provide technical and engineering support to the U.S. Air Force
- Nonprofit organization
  - Operates a Federally-Funded Research and Development Center (FFRDC)
- Purpose is purely technical
- Applies engineering and scientific expertise to advance performance of national security space systems
- Headquarters in El Segundo, CA

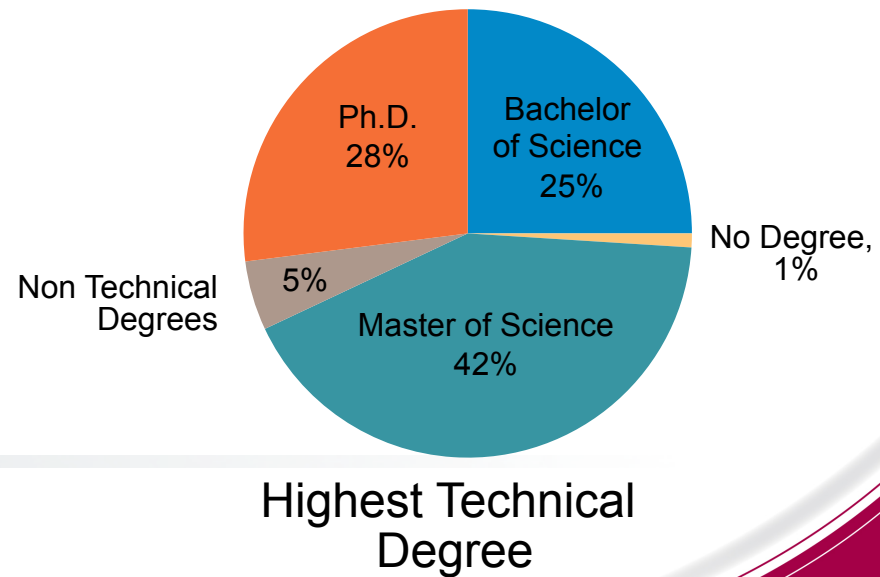
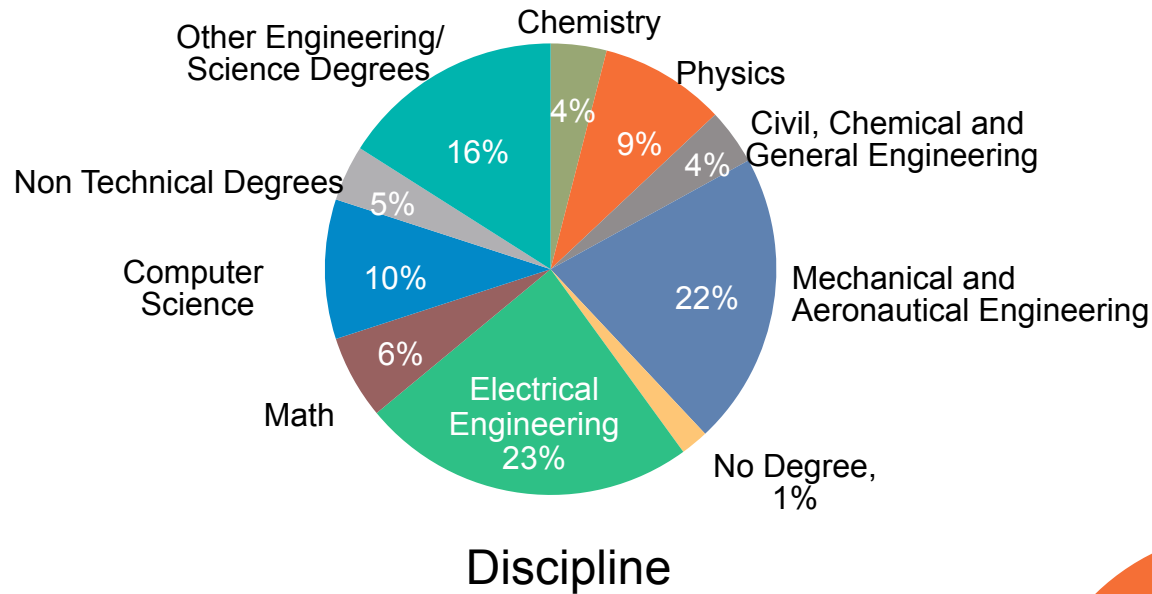


***Dedicated to National Security Space mission success***



# Aerospace Staff

## *Discipline and Technical Degree*



# Motivation - eForms

- Eliminate paper processes to increase efficiency
  - *It's time to automate the form process*
- We get requests for new online forms on a regular basis
  - *Need a centralized system to manage these forms*
- Forms need to be
  - *Designed / Created*
  - *Revised / Versioned*
  - *Stored*
  - *Signed*
  - *Approved*
  - *Audited*
  - *Renewed*
  - *Discontinued*
  - *Private*



## Sample online form

### IP Address Request Form

Kind of Request

New IP Address  Delete IP Address  Change IP Information

Requestor's Name

Requestor's Phone

Requestor's Email

Computer Location

Computer Model (e.g., HP EliteBook, MacBook Pro, Virtual System)

Ethernet Address (e.g., 08-00-20-1b-47-61)

Property Tag:

Preferred Hostname: (optional - if blank the property Tag will be used)

Alternate Hostname (If preferred is unavailable)

Network

Aeronet  SMCNet  Other

Current IP address: (if applicable)

Comments:

Send



### Mentor Sign-up Form

If you are interested in becoming a mentor, please complete the form below. By completing this form, you agree to have your contact information appear in the [corporate mentor profiles listing](#), which is available to all employees at Aerospace.

Questions marked with a \* are required.

Badge\*

First name\* MI Last name\*

Job title\* CCC\*

Years at Aerospace\* Years of experience\*

Work telephone\*

E-mail address\*

Office location\*  
Albuquerque

Current job and brief work history\*

Professional background\* (Please check all that apply)

- |   |  |
|---|--|
| <input type="checkbox"/> Acquisition                | <input type="checkbox"/> Information Technology                |
| <input type="checkbox"/> Administrative Services    | <input type="checkbox"/> Launch                                |
| <input type="checkbox"/> Aerospace Engineering      | <input type="checkbox"/> Library                               |
| <input type="checkbox"/> Auditing                   | <input type="checkbox"/> Management                            |
| <input type="checkbox"/> Civil Engineering          | <input type="checkbox"/> Mechanical Engineering                |
| <input type="checkbox"/> Communications Engineering | <input type="checkbox"/> Modeling and Simulation               |
| <input type="checkbox"/> Computer Analysis          | <input type="checkbox"/> Network Engineering                   |
| <input type="checkbox"/> Computer Operations        | <input type="checkbox"/> Office Professional                   |
| <input type="checkbox"/> Computer Programming       | <input type="checkbox"/> Program Manager                       |
| <input type="checkbox"/> Computer Technology        | <input type="checkbox"/> Research Analysis                     |
| <input type="checkbox"/> Electrical Engineering     | <input type="checkbox"/> Security Services                     |
| <input type="checkbox"/> Facilities                 | <input type="checkbox"/> Software Engineering                  |
| <input type="checkbox"/> Financial Management       | <input type="checkbox"/> Systems Engineering                   |
| <input type="checkbox"/> Human Resource Management  | <input type="checkbox"/> Telecommunications                    |
| <input type="checkbox"/> Industrial Engineering     | <input type="checkbox"/> Training and Professional Development |

Education\*

Certifications

Highlight any particular qualities you bring to a mentoring partnership\* (Please check all that apply)

- |  |   |
|--|---|
| <input type="checkbox"/> Interpersonal skills        | <input type="checkbox"/> Leadership/supervisory experience            |
| <input type="checkbox"/> Confidante/sounding board   | <input type="checkbox"/> Communications skills                        |
| <input type="checkbox"/> Optimistic/positive outlook | <input type="checkbox"/> Public speaking skills                       |
| <input type="checkbox"/> Writing skills              | <input type="checkbox"/> A successful career path                     |
| <input type="checkbox"/> Networking skills           | <input type="checkbox"/> Committed to the growth of the organization  |
| <input type="checkbox"/> Listening skills            | <input type="checkbox"/> Committed to helping people grow and develop |
| <input type="checkbox"/> Team building/player        |   |

## Sample online form #2



# Google approach

Google docs ☆ Ticket Private to only me

File Edit View Insert Format Form (1) Tools Help

10pt B

Formula: Timestamp

	A	B	C	D	E	F	G
1	Timestamp	Summary	Reporter	Description	Status Notes	Status	
2	8/28/2009 16:06:36	Taxes	Mary Jane	Fix taxes for out-of-state customers		New	
3							
4							
5							
6							



# Ticket

Report a problem or suggestion

\* Required

## Summary \*

Short one or two word description

## Reporter \*

Your name

## Description \*

Describe the suggestion or problem

## Status Notes

Used internally, leave blank

## Status

Used internally, do not set

Submit

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# Requirements

- Scope the system so that it can be completed within 10 weeks
- Document and prioritize requirements
- Design with future iterations in mind
- Use a project lifecycle of your choice



# Architectural Constraints

- Application is accessible through the Web
  - *IE 7.0 + and Firefox*
- Must use open standard based technologies
- Assume user is authenticated
- HTML5 technologies



# Collaboration and coordination

- Telephone conference calls
  - *Aerospace will provide an 800 or 866 number*
- Email (always cc both)
  - *Jennifer Lombardi*
    - lombardi@aero.org
  - *Ric Cowan*
    - cowan@aero.org

